

Par drošu Rīgu

Designing and managing safe public spaces

THE RIGA TOOL

Par drošu Rīgu! (For a safe Riga), offers an evidence-based approach to adjusting and adapting district/neighbourhood policing tactics by analysing both police records and citizens' sentiments collectively.

THE PROBLEM

How can we comprehend and collect data to evaluate citizens' perceptions of security risks in Riga's districts, aiming to enhance the effectiveness of police service deployment?

Collaboratively, the tool involves various stakeholders, including the municipal police, district population services of the municipality, and NGOs, who collectively drive its implementation. Over a four-week period, the tool delivery includes the following key activities:

- ◆ Analysing incident records from police records to identify incident trends and police responses.
- ◆ Analysing citizens' feedback to understand their insecurities, fears, and confidence levels in police and neighbours.
- ◆ Gathering citizens' feedback on feelings of insecurity, fear of harm, trust in police, and neighbourhood disorder.
- ◆ Comparing the analysis of incident records with citizens' feedback to update policing tactics.

TOOL COMPONENTS

01 Patrol officers to administer the survey on the Feeling of Insecurity

- ◆ Patrol officers on Feeling of Insecurity
- ◆ Local coordinators on Residents' Cohesion and Disorder in the Neighbourhood
- ◆ NGO Volunteers on Perceived risk of harm and Trust in police

02 Web application (for the analysis) which includes a page for the:

- ◆ Survey responses analysis
- ◆ Criminal records analysis
- ◆ Surveyors' feedback
- ◆ A manual to explain/use/read the web application

03 Surveying guidelines on

- ◆ Selecting surveyors
- ◆ Surveyors approaching the respondents and executing the survey
- ◆ Limitation of the analysis and interpretation of the crime incidents and survey data

04 Par drošu Rīgu! Document template for

- ◆ Sharing the reports of the tool
- ◆ Crime incidents analysis
- ◆ Citizen survey analysis
- ◆ Surveyors' feedback analysis

05 Training material for

- ◆ Chiefs of the departments on all components of the tool
- ◆ IT chief on installation and usage of online survey tools and web applications
- ◆ Surveyors on executing the surveys efficiently

06 Par drošu Rīgu! Meeting invitation

Inviting the stakeholders (patrol officers, volunteers and local coordinators) for a meeting to share the survey results with the date, time, location.

07 Par drošu Rīgu! Social Media Post

To be posted by the municipal police or the NGOs or the local coordinator office to announce that a survey is happening and police officers or volunteers or the local coordinators might approach citizens.

08 Par drošu Rīgu! Manual

Guiding the Chief of the Department in delivering the tool.

09 Par drošu Rīgu! Presentation template for

- ◆ Introducing and explaining the tool to the other municipal offices
- ◆ New stakeholders and other public
- ◆ Sharing the results of analysis

10 Par drošu Rīgu! Reflective badges

With the tool logo will be given as a token of appreciation to the survey respondents which they can use during the nights while walking/biking.

11 Par drošu Rīgu! Pens, notebooks, pins and folders for surveyors

THIS TOOL IS FOR:

- | The Chiefs of Department
- | The patrol officers
- | The local coordinators of the municipal districts
- | The NGO volunteers

For further information about this tool, contact:
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